

# Westerleigh

CREMATORIUM & CEMETERY

SEPTEMBER 2017

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## Opening Hours

### Grounds and Book of Remembrance Room

#### April-September

Monday-Friday: 08:30-19:00

Saturday: 09:00-16:30

Sundays and bank holidays: 10:00-16:30

#### October-March

Monday-Friday: 08:30-16:30

Saturday: 09:00-16:30

Sundays and bank holidays: 10:00-16:30

### Office

Monday-Friday: 09:00-17:00

Saturday: 09:00-13:00

### The Willow Tree Café

Monday-Friday: 10:00-16:00

Saturday: 10:00-14:00

## Children's Hospice Southwest

Westerleigh Crematorium are delighted to continue to support the charity 'Children's Hospice Southwest'. Recently we had the honour of presenting them with a cheque for £3,137.19 to help them continue the wonderful work they do looking after children with life limiting conditions.

These funds have been raised as a result of our 'Recycling of Metals Scheme' - Whereby metals recovered after the cremation are collected by a specialist UK based recycling company. Any money raised from this recycling is then returned to the crematorium. This is carried out with the consent of the families whose loved ones are cremated at Westerleigh.

Pictured are Luke Dinsdale, Cemetery and Crematorium Manager and Olly Slym from Children's Hospice Southwest.



## Macmillan Coffee Morning at The Willow Tree Cafe

'The World's Biggest Coffee Morning' is Macmillan's biggest fundraising event for people facing Cancer. On Friday September 29th 2017 Westerleigh Crematorium joined up with people all over the UK and hosted our own Coffee Morning in aid of Macmillan. In 2016 Macmillan raised £29.5 million and this year are aiming to raise even more. This year, once again our Coffee Morning was a success with £460 raised to support the great work of this wonderful charity.

Many thanks to all those who joined the Willow Tree Café staff for tea and cake in the name of a good cause.

## 2017 Christmas Carol Service

On Wednesday 13th December we will be hosting our annual Christmas Carol service in the Waterside Chapel. The service will begin at 7.30pm and will be followed by festive refreshments served in our Hospitality suite. Always a popular event, it is recommended to arrive early to ensure a seat!



### Café & Hospitality

2017 has been a busy year for all at Westerleigh Crematorium. 2016 brought the opening of our second smaller Chapel (the Woodland Chapel) and the launch of the Westerleigh Group's first café and hospitality suite. 2017 has seen both go from strength to strength, with the overwhelming majority of feedback being extremely positive from families who have used the facilities. The fact that most mourners tend to stay to join the family when a wake is on-site is often stated as being the single most significant reason for families to choose our Hospitality Rooms for their funeral reception.

Open to all, the Willow Tree Café has also developed into an important part of the service we offer. Not only is

the Café becoming popular as a place to meet and greet family and friends before or after services, it is also becoming an essential part of their visit for those visiting their loved ones' plots in the Memorial Gardens or Cemetery.

The Willow Tree Café team would like to express their particular thanks to their many regulars whose support since opening has been greatly appreciated!

### Westerleigh Feedback

At Westerleigh Crematorium we always welcome feedback from those people who use our facilities. Should you have any feedback (positive or constructive) regarding our site, facilities, grounds, café- or any other aspect of our services, feedback can be given through our website [www.westerleighcrematorium.co.uk](http://www.westerleighcrematorium.co.uk), by email at [info@westerleighcrem.co.uk](mailto:info@westerleighcrem.co.uk), in writing (for attention of the manager), or feel free to call into our office in person.